

Builder's Note

During these recent stormy and rainy months, it is important to get your property ready for changes in the weather. As with the winterization of your D.R. Horton home, owner maintenance is required to ensure your home is ready to handle the changing temperatures. Below are tips to help prepare your house for the coming months.

Gutters and downspouts. It's important to cleanout your gutters and downspouts to ensure they do not clog – as clogged downspouts hold water which can eventually back up into the roof causing damage. Although a garden hose can be used to flush downspouts, bigger debris needs to be dug out.

Tree branches and debris. An easy way to ensure needless death to your yard is cleaning up downed tree branches and debris. The sooner you clear branches, leaves, and other debris the healthier your lawn will be. Also, make sure to keep your tree branches and shrubs trimmed. Overhang of branches onto your roof can cause damage to shingles and contribute to gutter debris. Thick shrubs growing near the home can trap moisture and ruin siding as well as contribute to foundation problems.

Do you have siding? A thorough check of your siding is necessary to catch any damage that could have been caused during recent storms. Damage can be caused by intrusion of moisture – usually allowed in by missing or loose siding.

It's time to turn that AC back on! Before this is done, you should service the air conditioner to ensure proper operation during summer months. Hiring a professional to inspect and clean the entire system will improve efficiency and increase the life of the unit.

Check the seals! Regular wear of exterior caulking around windows and doors is expected. Properly sealing these joints will prevent a lot of the potential loss of cool air and allow less warm air in, which can result in substantial savings.

Warranty Claims. During stormy and rainy season, D.R. Horton receives higher than normal claims for warranty work. Please be assured your concerns are very important to us, and we work diligently to provide a personal and professional response to every claim we receive. To lesson the chance of delay, please make sure that you are submitting only repairs on items that are warranted! A warranty list submitted for review must reference the Limited Warranty section and subsection under which you believe it to be covered. Items that are past coverage or specifically excluded from coverage (section II.E) are not addressed under any circumstances. ***This includes any and all landscaping.***

If you find it's time to submit your 60 day, 6 or 11 month warranty list, please submit your list in writing to the Customer Service Department via mail (4306 Miller Road, Suite A, Rowlett, Texas 75088), facsimile (972.463.5891), e-mail (dallascare1@drhorton.com), or the web site (www.drhorton.com). Lists will not be accepted over the phone.